Deezer boosts paid subscriptions **on Google Ads** by 28% at a lower CPA with Google Analytics for Firebase



A worldwide music and entertainment streaming platform

EMEA - France • deezer.com

Agency Name: Artefact



# The Challenge

Deezer is a streaming platform that connects 16 million monthly active users in over 180 countries to one of the world's largest and most diverse music streaming catalogs. Deezer wanted to test new products and app solutions in order to offer its users the best experience and improve its conversion rate.

### The Approach

Deezer decided to use Google Analytics for Firebase (GA4F) as a tool for unlocking long-term value (LTV) possibilities because of its value-based bidding and audience features. Deezer tested GA4F in Brazil, which is one of its biggest markets, and agreed on a manual GA4F implementation roadmap starting with top-tier markets such as Brazil, followed by Germany and France.

**Partnering with Artefact:** Artefact helped build the roadmap to address conversion events duplication, supported pre and post-test monitoring, and minimized campaign changes during the test launch in Brazil.

#### **The Results**

Deezer achieved a 14% improvement in its conversion rate and a 28% increase in paid subscriptions on Google Ads vs. its existing mobile measurement solution at a 5% lower cost per acquisition (CPA). The streamer also saw lower discrepancy rates between GA4F and its internal reporting channel. After migrating its top accounts to GA4F, Deezer will focus on improving its app campaigns' LTVs.

# "Google Analytics for Firebase offered a direct answer to our lifetime value objectives and new optimization possibilities."

Guylain Meykiechel - Head of Global Media Strategy at Deezer

28% Increase in paid subscriptions on Google Ads 14%

Decreased CPA **on** Google Ads

5%

Conversion rate increase on Google Ads

### **Primary Marketing Objective**

> Drive Apps & Mobile Growth

# **Featured Product Area**

> Google Analytics for Firebase Bidding

About Google Ads: Google Ads is a digital advertising solution for businesses of all sizes. Whether you're a small business owner or enterprise marketer, Google Ads delivers reach, relevance, and trusted results to help you grow your business. Learn more at ads.google.com/home.

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